

MILE HIGH MUSIC FESTIVAL 2008

ACCESS GUIDE

Access Service

The Guest Services tent is located near the main entrance and the south entrance (they are designated with a question-mark icon on the Festival map). Guest Services has assistive listening devices available for check out. There are also supplies for service animals located here, such as water, bowls, and waste bags. The tent is staffed by trained customer-service personnel. Any questions or concerns regarding access can be addressed here.

Accessibility Program Guides

Accessibility program guides will be available onsite and will be given out in the accessible parking area as well as at Guest Services. If you cannot find a guide or need a replacement, please ask the nearest event-staff worker to assist you.

Assistive Listening Systems

Mile High Musical Festival has equipped all stages with Assistive Listening System (ALS) technology. Headsets and receivers are available at no charge at Guest Services. A driver's license, credit card, or some form of identification will be required as a deposit.

Concession Stands

Concession stands and bars are accessible to patrons with disabilities. If any assistance is required at any of the food service areas, please contact the nearest event-staff worker.

Emergency Preparedness

Mile High Musical Festival personnel have been trained in proper emergency preparedness. Any questions or concerns can be brought to the attention of the event-staff personnel located at Guest Services.

First Aid

There are four First-Aid locations throughout the Festival site. Please refer to the Festival map for locations (they are designated with a white cross icon).

Seating

There will be a raised platform at all stages with reserved ADA seating. Please refer to the Festival map for locations (these are designated with a wheelchair icon).

Parking

Parking is available in lots B and BB on the northeast side of the stadium. The appropriate site-issued auto identification is required and strictly enforced. Parking is limited. Golf-cart shuttles will be available for transportation to the gate and within the Festival.

Restrooms

All public restrooms located inside the stadium are accessible to our patrons with disabilities. ADA compliant port-a-lets are also located on the Festival grounds. Please see site map or contact the nearest event-staff personnel for directions.

Service Animals

While animals are not allowed onto the Festival grounds, an exception is made for patrons with service animals. We will provide water, bowls, and waste bags for these animals at the Guest Services.

Wheelchair/Scooter Recharge Station

A wheelchair and scooter recharge station is available with a standard 110 wall-outlet hook-up and is located inside Dick's Sporting Goods Park on the west concourse of the stadium. The stations will be in the shade for your convenience while you wait to recharge. For questions regarding the wheelchair and scooter recharge stations please consult Guest Services.

For more information contact:

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